



FEMA

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News Release

New Hours for In Person Disaster Assistance in Santa Barbara

SACRAMENTO, Calif. – In person help for disaster assistance is still available at the Calvary Chapel located at 1 North Calle Cesar Chavez, Santa Barbara, CA.

A Disaster Recovery Center (DRC), jointly operated by the State of California's Office of Emergency Services (Cal OES) and the Federal Emergency Management Agency (FEMA) offers residents affected by the December wildfires and flooding, mudflows, and debris flows directly related to the wildfires resources for disaster assistance.

New Hours of Operation:

Monday through Friday **except Wednesdays** 9 a.m. – 6 p.m.
Wednesday and Saturday 9 a.m. to 3 p.m. until further notice.

Representatives from FEMA, the U.S. Small Business Administration and other agencies will staff the center. Residents of any of the designated counties – Los Angeles, San Diego, Santa Barbara and Ventura – can seek help at the Santa Barbara DRC.

Before visiting a DRC, survivors are encouraged to apply online at DisasterAssistance.gov or by phone at **800-621-3362 or (TTY) 800-462-7585**. Applicants who use 711 or Video Relay Service may call **800-621-3362**. The toll-free numbers are open 7 a.m. to 10 p.m. local time, seven days a week.

Applicants should have the following information at hand:

- Social Security number.
- Address of the damaged primary residence.
- Description of the damage.
- Information about insurance coverage.
- A current contact telephone number.
- An address where they can receive mail.
- Bank account and routing numbers for direct deposit of funds.

Residents of the designated counties can find the closest DRC by going online at fema.gov/drc or texting 43362 with the message DRC and their ZIP Code. Standard message and data rates apply.

For more information on California recovery, visit the disaster web page at www.fema.gov/disaster/4353, Twitter at <https://www.twitter.com/femaregion9> and WildfireRecovery.org.

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All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster. Deaf and hard-of-hearing individuals may call the TTY line at 800-877-8339.